

stripe

Increase your conversion rate and charge payments securely with Stripe, the easiest way to accept online payments.

STRIPE OFFICIAL PLUGIN FOR PRESTASHOP



PrestaShop

Introduction

Thanks for choosing Stripe as your payment platform!

Stripe is a quick and secure way to accept online payments. You're now just a few steps away from accepting payments with Stripe on your PrestaShop website.

In this documentation, we'll show you how to install Stripe's plugin on your PrestaShop online store, create a Stripe account, and start accepting online payments.

If you run into any technical issues while installing this plugin or doing some advanced integration, you may find some helpful resources on our support website: <https://support.stripe.com>

You can also interact directly with some Stripe support teams via any of the following channels:

- Support contact form: <https://support.stripe.com/email> (this will enable us to identify your Stripe account and to help you more quickly)
- On IRC: our developers hang out in #stripe on freenode.
- Lastly, if you believe the problem you have is related to this specific plugin, please reach out to our support team via [Addons contact form](#).

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Installation of Stripe’s plugin on your PrestaShop website

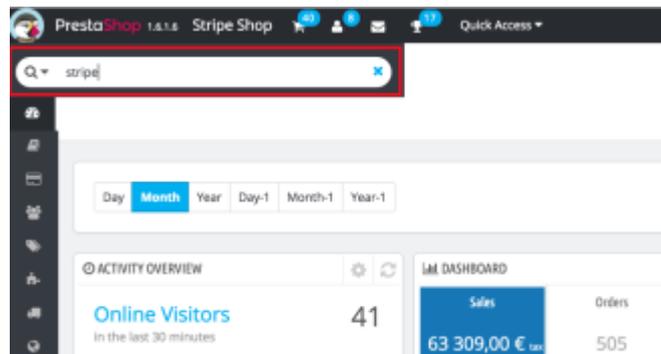
a. Prerequisites

To use this module and process credit card payments, you will need to have the following before going any further:

- An installed SSL certificate. In order to get it, please contact your web hosting service or a SSL certificate provider.
- A PHP version $\geq 5.3.3$ environment (Stripe prerequisite). If you have an older PHP version, please ask your hosting provider to upgrade it to match the requirement.

b. Installation process

1/ First, check if Stripe’s plugin is available on your PrestaShop back-office. You can look for a given plugin by entering its name on the top left search bar of your back office.

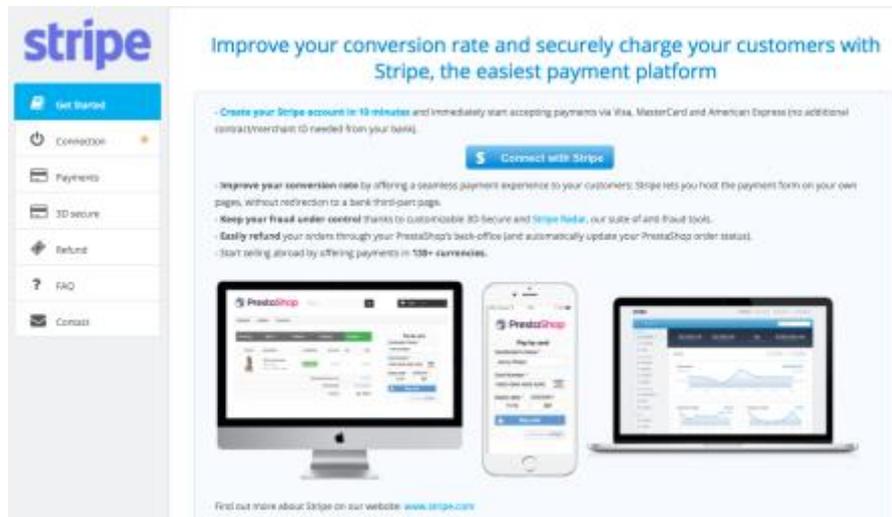


If you can’t find Stripe’s plugin from your backoffice, you should download it first on [PrestaShop’s Addons marketplace](#) (look for the “Stripe official plugin”) and install it on your PrestaShop website. If you connect you’re logged in while downloading the plugin, PrestaShop will provide you with a 1-click installation that will automatically add the Stripe plugin to your PrestaShop website and make it available through your backoffice.

2/ Once you’ve found Stripe’s plugin (“Stripe payment module”), click on the “Install” button and proceed with the installation



3/ You'll then be prompted to the "Get Started" page of Stripe's plugin for PrestaShop, from which you'll be able to either create a Stripe account or connect your existing Stripe account.

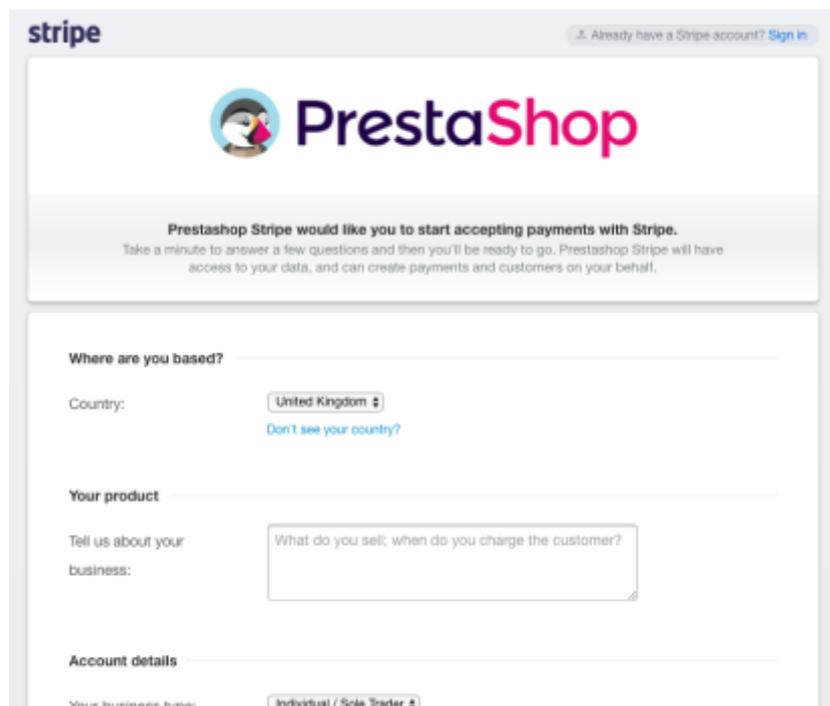


Click on the "Connect with Stripe" blue button:

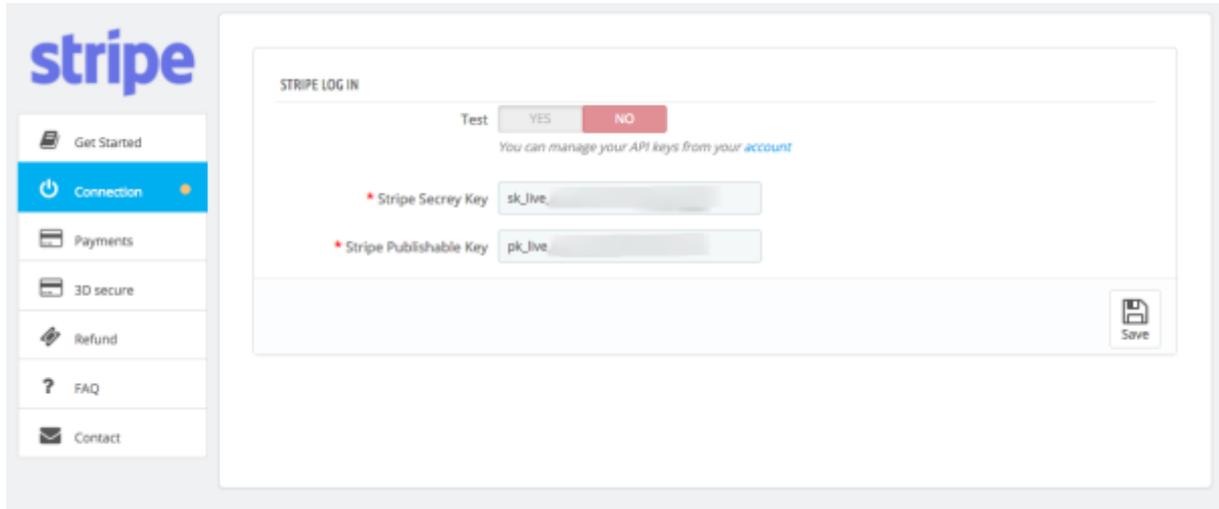


4/ You're then redirected to a Stripe onboarding form featured by PrestaShop, from which you can either:

- Create your Stripe account
- Or sign in to your existing one.



Once you've completed this onboarding form, you'll be redirected back to your PrestaShop backoffice, on the "Connection" tab of Stripe's plugin.



5/ On this tab, you'll be prompted to provide your Stripe's API keys, both for the test mode and for the live/production mode.

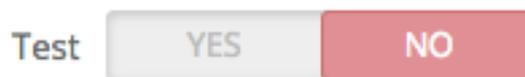
You may find these API keys on the "Account > API keys" tab of your Stripe's dashboard: <https://dashboard.stripe.com/account/apikeys>

Once the API keys are rightly filled on your Stripe account, the color button on the Connection tab should appear in green:



If you'd like to stay on test mode the toggle button should be on "Yes".

Once you're ready to go live, make sure you click on the toggle button and that the test mode is set to "No", as follows :



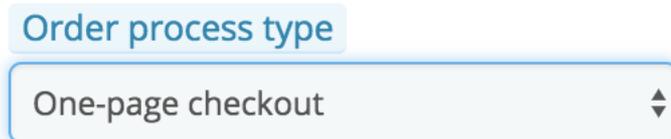
You're now ready to start selling online with Stripe!

c. A few additional tips before you go live

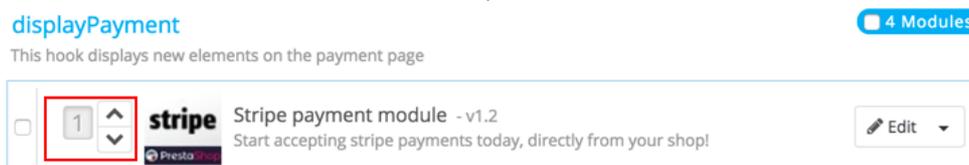
- Stripe's PrestaShop plugin is compatible and works even better with the one-page checkout order process type activated. You'll be able to ask for your customers invoicing, shipping and payment details on a single page, hence to accelerate the

checkout process and increase your conversion rate. You can activate the one-page checkout feature on your website in the Settings > Orders tab (“Order Process type”):

 GENERAL



- If you’d like Stripe to be your default payment solution on PrestaShop and to appear on top of the payment options at your customers eyes, make sure you rank Stripe’s plugin first on the “displayPayment” part of your backoffice (which you can find in the “Modules and services > Positions” tab)



Back-office tabs

a. 3D-Secure

Stripe’s PrestaShop plugin gives you two default options to activate 3D-Secure:

- You can request 3D-Secure authentication on all charges
- Or you can request 3D-Secure authentication on charges above 50 EUR/USD/GBP only

With 3D-Secure, customers are redirected to a page provided by their bank, where they are prompted to enter an additional password before their card can be charged.

If you’d like to edit these settings, make sure you’re aware of the fraud exposure you’re facing.

b. Refunds

Stripe’s PrestaShop plugin lets you easily refund payments directly from your backoffice, either partially or totally.

To process a refund, you have to input Stripe’s payment ID (which can be found in the « Payments » tab of the Stripe PrestaShop plugin) before deciding whether you’d like to do a partial or a full refund.

