stripe



Increase your conversion rate and charge payments securely with Stripe, the easiest way to accept online payments.

STRIPE OFFICIAL PLUGIN FOR PRESTASHOP





Introduction

Thanks for choosing Stripe as your payment platform!

Stripe is a quick and secure way to accept online payments. You're now just a few steps away from accepting payments with Stripe on your PrestaShop website.

In this documentation, we'll show you how to install Stripe's plugin on your PrestaShop online store, create a Stripe account, and start accepting online payments.

If you run into any technical issues while installing this plugin or doing some advanced integration, you may find some helpful resources on our support website: https://support.stripe.com

You can also interact directly with some Stripe support teams via any of the following channels:

- Support contact form: <u>https://support.stripe.com/email</u> (this will enable us to identify your Stripe account and to help you more quickly)
- On IRC: our developers hang out in #stripe on freenode.
- Lastly, if you believe the problem you have is related to this specific plugin, please reach out to our support team via <u>Addons contact form</u>.

Intro	duction	2
Insta	llation of Stripe's plugin on your PrestaShop website	3
a.	Prerequisites	
b.	Installation process	
c.	A few additional tips before you go live	5
Back	-office tabs	6
a.	3D-Secure	6
b.	Refunds	6

Installation of Stripe's plugin on your PrestaShop website

a. Prerequisites

stripe

To use this module and process credit card payments, you will need to have the following before going any further:

- An installed SSL certificate. In order to get it, please contact your web hosting service or a SSL certificate provider.
- A PHP version >= 5.3.3 environment (Stripe prerequisite). If you have an older PHP version, please ask your hosting provider to upgrade it to match the requirement.

b. Installation process

1/ First, check if Stripe's plugin is available on your PrestaShop back-office. You can look for a given plugin by entering its name on the top left search bar of your back office.



If you can't find Stripe's plugin from your backoffice, you should download it first on <u>PrestaShop's Addons marketplace</u> (look for the "Stripe official plugin") and install it on your PrestaShop website. If you connect you're logged in while downloading the plugin, PrestaShop will provide you with a 1-click installation that will automatically add the Stripe plugin to your PrestaShop website and make it available through your backoffice.

2/ Once you've found Stripe's plugin ("Stripe payment module"), click on the "Install" button and proceed with the installation



3/ You'll then be prompted to the "Get Started" page of Stripe's plugin for PrestaShop, from which you'll be able to either create a Stripe account or connect your existing Stripe account.

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Click on the "Connect with Stripe" blue button:



4/You're then redirected to a Stripe onboarding form featured by PrestaShop, from which you can either:

- Create your Stripe account
- Or sign in to your existing one.

	Testa Shop		
Prestashop Stripe would like you to start accepting payments with Stripe. Take a minute to answer a few questions and then you'll be ready to go. Prestashop Stripe will have access to your data, and can create payments and customers on your behalf.			
Where are you based?			
Where are you based			
Where are you based	United Kingdom ‡ Don't see your country?		
Where are you based Country: Your product	United Kingdom ¢ Don't see your country?		



Once you've completed this onboarding form, you'll be redirected back to your PrestaShop backoffice, on the "Connection" tab of Stripe's plugin.

stripe	STRIPE LOG IN
🖉 Get Started	Test YES NO You can manage your API keys from your account
Connection	* Stripe Secrey Key sk_live,
Payments	* Stripe Publishable Key pk_live.
3D secure	
Refund	Sove
? FAQ	
Contact	

5/ On this tab, you'll be prompted to provide your Stripe's API keys, both for the test mode and for the live/production mode.

You may find these API keys on the "Account > API keys" tab of your Stripe's dashboard: <u>https://dashboard.stripe.com/account/apikeys</u>

Once the API keys are rightly filled on your Stripe account, the color button on the Connection tab should appear in green:



If you'd like to stay on test mode the toggle button should be on "Yes".

Once you're ready to go live, make sure you click on the toggle button and that the test mode is set to "No", as follows :



You're now ready to start selling online with Stripe!

- c. <u>A few additional tips before you go live</u>
- Stripe's PrestaShop plugin is compatible and works even better with the one-page checkout order process type activated. You'll be able to ask for your customers invoicing, shipping and payment details on a single page, hence to accelerate the



checkout process and increase your conversion rate. You can activate the one-page checkout feature on your website in the Settings > Orders tab ("Order Process type"):

0	\$ GENERAL		
	Order process type		
	One-page checkout	* *	

- If you'd like Stripe to be your default payment solution on PrestaShop and to appearon top of the payment options of your customers eyes, make sure you rank Stripe's plugin first on the "displayPayment" part of your backoffice (which you can find in the "Modules and services > Positions" tab)

displayPayment ••••••••••••••••••••••••••••••••••••		
Stripe payment module - v1.2 Start accepting stripe payments today, directly from your shop!	🖋 Edit 🔻	

Back-office tabs

a. <u>3D-Secure</u>

Stripe's PrestaShop plugin gives you two default options to activate 3D-Secure:

- You can request 3D-Secure authentication on all charges
- Or you can request 3D-Secure authentication on charges above 50 EUR/USD/GBP only

With 3D-Secure, customers are redirected to a page provided by their bank, where they are prompted to enter an additional password before their card can be charged.

If you'd like to edit these settings, make sure you're aware of the fraud exposure you're facing.

b. <u>Refunds</u>

Stripe's PrestaShop plugin lets you easily refund payments directly from your backoffice, either partially or totally.

To process a refund, you have to input Stripe's payment ID (which can be found in the « Payments » tab of the Stripe PrestaShop plugin) before deciding whether you'd like to do a partial or a full refund.

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CHOOSE AN ORDER YOU WANT TO REFUND	
* Stripe Payment ID	
ch_	
To process a refund, please input Stripe's payment ID below, which can be found in the « Payments » tab of this plugin	
Full refund Partial Refund Refunds take 5 to 10 days to appear on your customer's statement	
	Request Refund

If you'd like to perform a partial refund, you have to enter the amount you'd like to refund in the field with either comas or dots as a decimal separator :

